

**North Carolina Collaborative for Children, Youth, and Families**

**September 10, 2010 9:00 am to 11:00 am Meeting Agenda**

**LOCATION:** National Center for Child Traumatic Stress Training Room

North Carolina Mutual Life Insurance Company Building

411 Chapel Hill Street, Suite 200

Durham, NC 27701 <http://www.nccollaborative.org>

Name/Affiliation		Name/Affiliation		Name/Affiliation	
Gary Ander, Alamance DSS		Kathryn Hunsucker, SOC Coord, Onslow-Carteret LME	x	Susan E. Robinson, DMHDSAS	
Sheila Bazemore, NC DPI Off School Readiness		Lynn Inman, SOC Coord.ACR LME		Joel Rosch, Duke Univ CCFP	
Andrew Behnke, NCSU, Coop.Ext.		Sonia Johnson, Bladen Co. Family Partner		Jennifer Rothman, NAMI-NC	
Candice Britt, DSS		<b>Libby Jones, NC Families United, Parent, Co-Chair</b>	<b>X</b>	Lisa Salo, SOC Coord, Guilford Center	<b>X</b>
Janine Britt, SE Regional LME		Linda Jones Alamance DSS	<b>X</b>	Paul Savery, DMH/DD/SAS	<b>X</b>
June Britt, Office of Educ. Services, DHHS		Catherine Joyner, DPH-CMPCT		Joe Simmons, NC DPI EC	
Ric Bruton, SOC Coord.,AC LME	<b>X</b>	Narell Joyner, Meck Cares SOC State Liaison		Alexandra Sirota, Action for Children	
Jamal Carr, DJJDP		Jinx Kenan, DCD		Liz Snyder, Duke Univ	
Nancy Carter, SAYSO, ILR, Inc.		Elizabeth Kurzer, Dept. of Commerce		Pat Solomon, NC Families United & Sandhills LME	
Johanna Chase, NCDPI School Health Ed		Keith Letchworth, ECU	<b>X</b>	Alicia Spain, Beacon Center(LME)	<b>X</b>
Brendon Comer, Gateway College		Andrea Lewis, DCD		Flo Stein, DMHDSAS	
Jackie Copeland, Crossroads LME		Martha Lowrance, DOA, YA&I		Kurt Stephenson, AOC	
Gail Cormier, NC Families United	<b>X</b>	Gerri Mattson, DPH		Alexia Stith, AOC	
Kiesha Crawford, AOC		Trishana Jones, DOA, YA&I		Leslie Staroneck, Ctr/Child & Family Health	
Gary Ander, Alamance DSS / Alliance		Erin McLaughlin	<b>X</b>	Chary Sundstrom, NC School Psych. Assn.	
Lana Dial, AOC/CIP		Mary Lloyd, Family Partner		Linda Swann, Sandhills NAMI/NC	
Regina Dickens, ICARE		Angela Mendell, Bladen County SOC		Alma Taylor, DVR	
Damie Jackson-Diop, NC Families United, Youth Move	<b>x</b>	Tara Minter, DOA		Kristine Sullivan, DRNC	
Angel Dowden, NC DPI Special Projects		Stephanie Nantz, DOA/YA&I		Jeffery Watson, DOA, YA&I	
Dean Duncan, UNC-CH Sch SW		Mary Neil Morris SE Regional LME		<b>Rebecca Wells, UNC-CH/SPH, Co-Chair</b>	<b>X</b>
Maria Fernandez, DMHDSAS		Tim Rosenburg, NC Families United		Jerry Wilkinson, DPH, Part C B-2 yrs	
Alex Fonville, Five County COG SOC Coordinator		Mark O'Donnell, DMHDSAS	<b>X</b>	Monique Bethel Winslow, DPH	
Kirstin Frescoln AOC		Martin Pharr, DJJDP (Judy Stevens)		Connie Windham, Alamance Alliance	
Terri Grant, CSFT LME Coord.,Durham Ctr		Deborah Pricket, NC DPI Character Ed		Berkeley Yorkery, NCIOM	
Kelly Graves, CYFCP UNC-G		Tiffany Price, UNC SW		Rick Zechman, DSS	<b>X</b>
Joe Haenn, NC DPI Off of School Readiness		Tiffany Purdy, Beacon Center (LME)		<b>GUESTS:</b>	
Cynthia Daniels-Hall, NAMI-NC	<b>X</b>	Rebecca Reeve, NC Healthy Schools		Jeffery Eads, CenterPoint	
Melissa Hill, NASW-NC		Jack Register, NASW-NC		Kimberly Blackshear, NCTSN	
Johna Hughes, UNC-CH/SW	<b>X</b>	Heather Reynolds, NC DPI / PBS		Chris Minard, DPI	
		Frank Rider, FFCMH	<b>X</b>	Danier Garson-Anuliat	
		Jonathan Best, NCMHCD		Nancy Cleghom, ECBH	
				Evalee Foster, Young Adult Advocate	
				Hope Jones, DMHDSAS	
Jonathan Hanichak		Karen Ferguson, DCD		Ann Oshel, Durham Center	
				<b>List updated 7-15-10</b>	

<b>September 10, 2010</b>	
<b>1. Welcome &amp; Introductions</b>	Introductions and discussion of happy and good events in our lives
<b>2. Approval of minutes from 8-27-2010 meeting</b>	Minutes approved. If you have any requested changes to minutes please contact Erin McLaughlin at gwugraduate@yahoo.com
<b>3a. Discussion Topics/ Presentations</b>	<p><b>Sustaining local Systems of Care.</b> Jeff Eads from CenterPoint</p> <p><b>Background:</b></p> <ul style="list-style-type: none"> <li>• CenterPoint includes: Stokes, Davie, Forsyth, Rockingham</li> <li>• Pop. Base about half mill.</li> <li>• % below poverty level-9%-14%</li> <li>• Noted challenges with meeting state benchmarks for % children in need served. CenterPoint has not met this benchmark in seven consecutive quarters.</li> <li>• For SA the benchmark is 7%. CenterPoint does better with meeting this benchmark. A possible reason for this is the Winston Salem Forsyth County School System has a 0 tolerance policy so once a student is found to have a problem they are referred for an assessment.       <ul style="list-style-type: none"> <li>○ Comment--Wonder why not do the same when a young person is consistently being expelled, mental illness and self-medication are likely involved</li> </ul> </li> <li>• Out of Home Placement of Children—August 17, 2009 began tracking on a cohort of 125 children in residential levels three and four in placement prior to September 1, 2009. Of the original cohort, only 7 remain in out of home placement...these children have some intense placement needs. CenterPoint hired a private contractor to follow where the kids are going and how they are succeeding...thus far none of the children are ending up in DJJDP.       <ul style="list-style-type: none"> <li>○ Comment--according to Mike Reeder they have not seen an increase in numbers...thus far can't compare names of the children who have left in home placement with those currently in CJJDP but they are working on it...they also want to track it and when the kids were involved in DJJP before home placement...and whether those who aged out are now in the adult system.</li> </ul> </li> <li>• In the past, the Local Management Entities (LMEs) had trouble tracking children in residential services as a result of the Value Options (VO) system because LMEs were not involved in the authorization process. LMEs are now required participants in the Child &amp; Family Team process for children being considered for Levels three and four residential services. It would be helpful if LMEs could also be involved in the admission process for PRTF. At this time, LME SOC staff participation is not a requirement. There is a new Psychiatric Residential Treatment Facility (PRTF) committee led by Beth Melcher which will be reviewing the PRTF system, which among other tasks will ensure repeats of out of home placement don't occur with PRTFs.       <ul style="list-style-type: none"> <li>• Comment---Anne Oshel with Durham LME—Durham is reviewing their acute admissions of children and finding that in circumstances where the services provided to the child and that of the Child and Family Team recommendations differed greatly, the child was more likely to become an acute admission. For the kids where there was a big disconnect between actual and recommended; the kids that ended up being hospitalized.</li> <li>• Durham will have Medicaid as of Friday, they will be able to begin care review upon release from residential to ensure kids receive the proper aftercare.</li> <li>• Comment—The more other people became involved in my treatment the less involved I become and my hospitalizations increased. My transition plan had been written for me years before I turned 18. I had no support and hospitalized myself so that I could get the support I needed. I got support from Families United's RENEW program. Now I have a real</li> </ul> </li> </ul>

transition plan and support.

- Youth feedback---young people don't want a Case manager- that is embarrassing. They want a mentor to help guide them.

**Expanding SOC efforts:** CenterPoint will apply for SAMSHA SOC expansion grant due in Dec 2010. Grant partners have been meeting since January 2010. CenterPoint will work to fund keep pieces even if grant is not funded

**Coordination with Primary Care:** Stokes County has 4 sites where MH and Primary Care are co-located and Rockingham has 2 sites. CenterPoint wants to bring primary care staff into the CFTs. Forsyth School Health Alliance has a mental health Consultation Clinic.

**Parent Partners**---CenterPoint didn't have any family partners until recently. Gail Cormier with Families United and Jeff worked together to get parents involved. Jeff was hoping for 5 parents and ended up with 14 parents. The goal is to have a parent on staff help link kids with needs to available services. As well as linking parent partners to families who need assistance getting help navigating the system. Discussion about volunteers and those getting paid versus not paid.

**Parent Partners Lessons Learned:**

Don't assume you can't get parents involved, keep the faith, parents want to connect with others, folks like to give back, and parents know best

- Comment—There is some dis-incentive to helping people become independent. One of the reasons why the parent partners are always wanted is because providers don't want the family to get healthy, out of fear of losing a client.

**Investing in SOC:** As a multi-county LME, each county provides different levels of support, which makes it difficult for the LMEs to provide consistent services across the board.

- We must invest in the practice of SOC and not necessarily dollars...the practice of SOC principles of care can be universal across the board.

**SAMSHA funding of SOC:** This may be the last RFA since sites across the country aren't demonstrating sustainability, however NC has been a leader in the SOC initiative.

State Collaborative Administrative---

Website: Damie Jackson-Diop is the SC's website manager: About 6 months ago, Preation (SC's website company) went to a different content management system (CMS) some benefits of the new systems includes:

- Increased editing capability (edit the sidebar and announcements areas).
- On-page editing - drag and drop functionality allows you to see the page edits as you make them.
- Forms module - create and manage as many forms as you need and setup email notifications when submitted.
- Calendar module - much improved from the current CMS calendar. Allows for event registration.
- Search engine optimization is built right into the platform so you'll be able to optimize your site for the keyphrases you're targeting using our suggestions.
- Customer service - since Eden is our primary focus, all bug fixes are made free of charge and we have in-product help documentation, a knowledge base, and a consistently updated blog with SEO tips and strategies.
- Software as a service - we're continually making improvements to the platform that you receive at no additional charge.

- Web analytics - you have the ability to tie in a Google Analytics account in Eden that will allow you to review your web traffic at a very granular level.

We moved over to the Even Platform which cost about \$450 to create and it cost another \$1800 to migrate the content over to the new site. \$55.00/mo for hosting the site from July-Sept were also invoiced totaling \$1961.00

We are paid up for the hosting of the site through the month of September. The site will go live next week. Our new system is broadband driven so the more hits our site gets, the less it will cost us in monthly management fees. At the moment and based on historic traffic reports to the website we average 2100 hits a month thus we will only be charged 35\$ a month for hosting starting in October.

Preation is requiring we pay up front for the whole year or move to a billing via a credit card. Preation has asked the we make a prepayment in the amount of \$420 for this upcoming year. Any overage will be billed quarterly, traffic to the site will be monitored by website manager as needed.

As a result, between the website and the youth attending SC meetings, the State Collaborative has used the entire amount of its funds that were once held by the Mental Health Association in NC. Families United is asking that the remaining amount which Families United paid of \$125 out of their pockets be reimbursed by the money being transferred from the TA and Training committee.

State Collaborative approved reimbursing NCFU the \$125 and to write a check for 420\$ to pay for one year of hosting by Preation upon receipt of the \$18,000 in transfer between institutions (chapel hill/uncg)?

SC discussed moving website to a different host next year. Also may want Preation to attend a meeting.

Anne Oshel with Durham LME announced that SAMHSA SOC grant will provide \$5000/yr contribution as of year two of their grant for the SC.

Vince Newton—will be joining the Collaborative

GAIN—there will be a free training in Asheville in October...contact Paul Savery if you have a provider who might be interested...we have now trained a cadre of trainers so we can sustain the training in this new develop...may be the only free training this year.

NCIOM will be at the 9.24 meeting to discuss the affects of parity legislation and healthcare reform implications on NC.

Upcoming meetings

10.8: NC Project LAUNCH, a North Carolina pilot project funded by a SAMHSA grant which is in year one of implementation in Guilford County

10.22: Dean Fixsen on implementation – what works to get new practices fully implemented

11/12: possible business meeting, orienting participants to the upgraded website and reviewing a financial report from NCFU

12/10: may focus more on business issues again

No 4<sup>th</sup> Friday meetings in November and December due to holidays

### 3b. Collaborative Partner Updates

### 3c. Agenda Items for Future Meetings

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**Work Group & Partner Updates****▪ Training and T/A,***Martha Lowrance, Johna Hughes & Mark O'Donnell*2<sup>nd</sup> Friday after NC Collaborative mtg. @ Mutual Life Bldg**▪ School-Based Behavioral Health***Keith Letchworth & Susan Robinson*4<sup>th</sup> Friday after NC Collaborative mtg. @ Mutual Life Bldg**▪ Youth in Transition***Lana Dial & Trishana Jones*2<sup>nd</sup> Wednesday from 2 - 4 PM @ NC Judicial Center